



May 18, 2018

Safe Arrival Update for the 2018-2019 School Year

At the Durham District School Board, one of our greatest priorities is ensuring that all our students arrive safely to school each day. In 2016, Safe Arrival was implemented with our parent community. The system allowed parents to report their child's absence quickly and conveniently.

The Durham District School Board is moving to the latest release of the Safe Arrival software for next school year. The new absence reporting system, SchoolMessenger, will start on the first day of the 2018-2019 school year. Information will be emailed to parents this summer with instructions on how to create a new account and download the mobile app (available for Android and iOS).

This system change requires Parents to create NEW accounts to report absences online.

Please note: Parents can continue to report absences through the automated telephone system by dialing 1-844-350-2646 without creating an account.