

Effective September 1, 2022 at 6:00pm Smart Find Express (SFE) will be switching to the single sign on (SSO) platform.

WHAT DOES THIS MEAN?

If you have previously registered with SFE your SFE password will no longer be valid

NOT REGISTERED WITH SFE

If you have not yet registered for SFE please call 1-844- 251-6728 to register for SFE over the phone using your 6 digit employee ID # as your access ID **and** temporary PIN. Once you register over the phone and create a new PIN # you will be able to log in to SFE online. Going forward you will then be able to log in to SFE using Single Sign On (SSO).

PREVIOUSLY REGISTERED WITH SFE

Start by clicking on the Microsoft logo from the SFE Login Page as shown below.

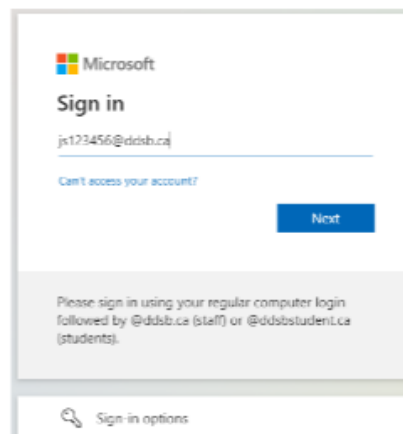
You will need to use your DDSB username followed by **@ddsb.ca** and password (example: js123456@ddsb.ca).

Click here to log in to SFE: <https://ddsb.eschoolsolutions.com/logOnInitAction.do>

1



2



3

At the Campus Sign in Page, Sign in with your **DDSB Username** followed by **@ddsb.ca**. For example: js123456@ddsb.ca (or) abcdxyz1234@ddsb.ca



If the login is successful, you will be redirected to the SmartFind Express Landing Page. If you are seeing an error message on the SFE Login page with the following message:

Error - Your account has been disabled please contact your districts HR department.

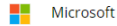
District Username

Password

Submit

[Forgot Password?](#)

OR, SIGN IN WITH



Click on “To Contact SFE Support or Dispatch: [Click Here](#)” on the left Important Reminders window **OR** on the DDSB website visit Staff Resources Page by clicking the below link <https://www.ddsbc.ca/en/about-ddsb/staff.aspx> and then select SmartFind Express Contact Dispatch/Help Ticket button.



If the Campus Page login failed and should you require assistance logging in to DDSB Systems with your DDSB Network Credentials please submit an incident via the “Report an Issue” option on the IT ServiceNow Portal (<https://durhamschboard.service-now.com/help?id=ddsb>) or contact the Help Desk at 905-666-6977.